



# Powering Sustainable Packaging: *Where Sustainability Meets Innovation*

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# Dell's Advancing Sustainability Goals

By 2030, for every metric ton of our product a customer buys, one metric ton will be reused or recycled



By 2030, 100% of our packaging will be made from recycled or renewable material, or will utilize reused packaging

By 2030, more than half of our product content will be made from recycled, renewable or reduced carbon emissions material

**Advancing Sustainability**

**- Circular Economy**

Overall Packaging achieved our FY25 target of 97% against our Advancing Sustainability goal of achieving 100% recycled/renewable material, or reused packaging by 2030

### 2030 GOAL

By 2030, 100% of our packaging will be made from recycled or renewable material, or will utilize reused packaging.



\*By percentage of total packaging weight

In FY25, we achieved **97%** of our packaging goal

The recycled/renewable/reuse content was: **129 million kg** of the total **133 million kg** shipped packaging material



Does Sustainability cost more, or cost less, if done correctly?  
Let's take the temperature of the room...



Packaging's posture on sustainability innovation is cost parity or less, preferably less...  
How we approach a challenge is everything.

# Key Things We Learned & Can Share



Having the right posture to a challenge is  
it's own superpower

- Starting Point:
  - A green version of what we already have is probably not the right starting point for our cost objectives.
  - What problem are we really solving?
- Extending the thinking:
  - Can the function and purpose be accomplished by a different material or architecture?
  - Is someone else, in another industry doing something similar and can we copy or adapt?
  - Can we assess thru engineering analytics? Math is like gravity.
  - For new technologies what does the cost curve look like?
  - Can we develop it in a year?
  - Have we asked enough provocative questions to challenge our thinking?
  - Is it something that Corporate Comms can tell a story on to help us create industry advantage, leverage, or both?

# Three Key Cutting Edge Technologies & Strategies Driving Innovation

## Digital Tools & Simulation

- Virtual drop tests
- Faster development time
- Extends sustainable design to more products

## Plastic Alternatives

- Single-Use Plastics: adverse customer & regulatory environment
- Plastic replacement materials, or 100% recycled plastic

## Data Analytics & AI

- Data is Packaging 2.0
- Packaging data is as important as the physical packaging due to regulatory reporting
- AI holds the promise to synthesize large data for more creative and cost effective solutions.

Business continues to speed up. We simultaneously developed two brand new packaging architectures for 24 notebook platforms in 50% of prior time. Digital tools enabled the schedule.

## The Challenge

24 Platforms

~~12 months~~

6 months

All new architecture

## What We Did

Simulation Strategy

Predictive Analysis

Virtual Drop Tests

Optimization

2 Suppliers in Parallel

## Results

✓ Winning Design

✓ On-time Launch

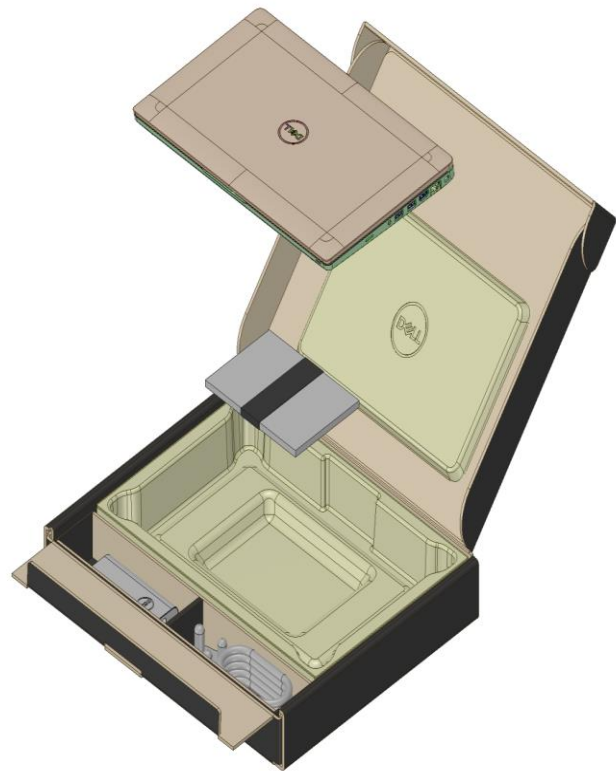
✓ Material Cost

✓ Logistics Cost

✓ Protection

Finite Element Analysis simulations enabled virtual rapid prototyping. Structural integrity, drop test performance, packaging weight, and palletization could be assessed digitally in 1 - 3 days.

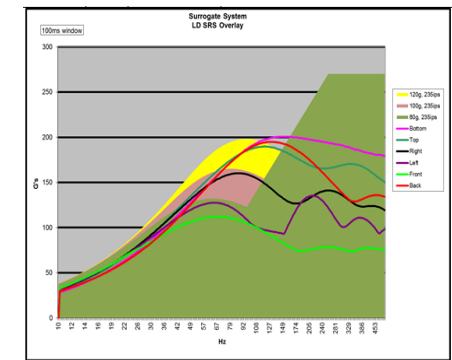
Design Schematic



Finite Element Analysis:  
*Drop Test Simulation*



Validation: SRS Surrogate & Live Unit Testing



And here is the result. Dell 2030 compliant: 100% renewable or recycled packaging material.





# Supply Chain optimization now encompasses eco-aware supply chains by linking sustainability and innovation to supply chain. We use a global partner model to drive scale.

2009 Bamboo

2010 HDPE

2011 Mushroom

2012 Molded Paper Pulp (MPP)

2013 Wheat Straw

2014 Air Carbon

2017 Ocean Plastic

2018 Pollution Ink

**Technology Leadership**

- Developed *industry first* technologies in using fibers to replace Single Use Plastics
- *Biological understanding* to develop earth friendly materials:

**Supply Chain Expertise**

- Created *new eco-aware supply chains* to commercialize all innovation
- Utilize a *partner-based innovation model* to obtain the best technology at lower cost
- *Drive scaling technologies* into other industries

**Dell Benefits**

- Over *\$100M savings* driven by sustainable packaging innovation
- Packaging is a significant *differentiator: Media interest, EPEAT points, RFQ's*
- Increased *regulatory requirements* on packaging

Photo: Triple Divide Pass, Glacier National Park, Montana, USA



*Thank You!*